Hamza Belakri

Un hombre con traje y corbata

Descripción generada automáticamenteUn hombre con traje y corbata

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Descripción generada automáticamente

**DIPLOMAS Y HOBBIES**

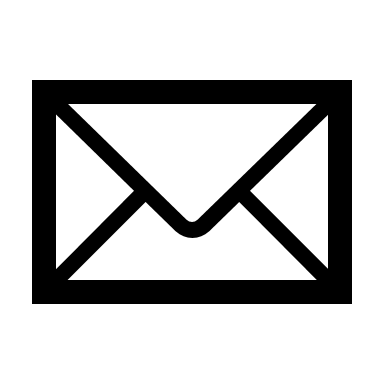
**Formaciones :** Diplomados, Congresos, xxxxxxxxxx xxxxxx xxxxxxxxx xxxxxxxxxxxxxxxxx

**Hobbies:** xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx



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WORK EXPERIENCES



CONTACT

Customer Experience Representative (ENG)

*Transcom*, Ariana| 2019 – 2022

* Handle 50+ customers interactions per day
* Solve problems with billing, service or product quality issues
* Process refunds for customers or adjustments based on a computerized billing system and customer feedback

Customer Service Agent

*Tanitjob*, Tunis| May 2018 – Sep 2018

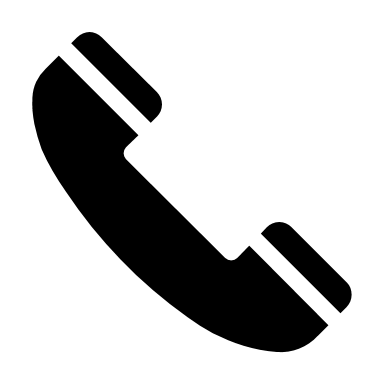
* Handle calls daily, sign up new customers, retrieve data, present relevant product information
* Provide basic technical support for client on a wide range of company products, resolve issues at a high rate
* Memorize entire line of company products and services

Dissertation Internship

*Transglory*, Radès| Dec 2017 – Mar 2018

Activity area : international transport/ logistics

Task : Assistant at the commercial department

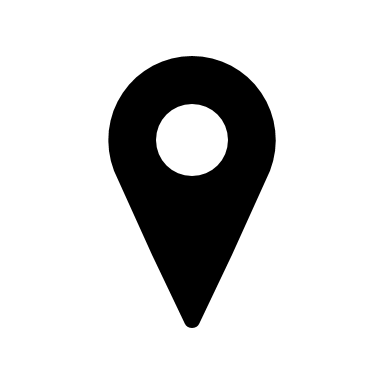


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Tunis, Ben Arous, Mourouj

linkedin.com/in/belakri-hamza/



Icono

Descripción generada automáticamente

Arabic

English

French

LANGUAGES

SKILLS

* Communication
* Teamwork
* Flexibility
* Autonomy
* Ambition

EDUCATION

Full-Sack JavaScript course

*Comycode, Tunis*| Dec 2021 – May 2022

Master’s degree in International Business

Administration

*LaSalle College -Montplaisir, Tunis*| 2016 - 2019

Bachelor’s degree in Management

*Higher Institute of Economic And Commercial Sciences*

*Montfleury, Tunis*| 2012 - 2016

INTERESTS

* Trekking
* Coding
* Street Workout
* Cinema